

# Pete Rodriguez

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## SUMMARY

Information Technology professional with emphasis in Systems Administration, LAN Administration, Relational Database management, Multi-tier Client/Server application support, and Desktop Support. Experienced in resolving complex technical issues in a timely manner; demonstrate a creative approach to implementing & managing technical resources thereby improving productivity and reducing costs; along with providing excellent customer support. Key strengths include:

- SQL Server Relational Database Support
- PHP/MySQL/Apache/IIS
- TCP/IP (DNS, DHCP, WINS, FTP, IIS)
- Network Security (Trend Micro Security Certified)
- VPN installation, monitoring & client support
- Windows 2003/2000/XP
- Active Directory
- Software Application Support (M.S. Office 2003/Visio/Dreamweaver)
- Disaster Recovery/Fault Tolerance
- Cisco Internetworking
- Cisco VoIP Call Manager Support

## WORK HISTORY

### Variacom – Systems Architect

Analyze relational database anomalies & provide remedies

Design, install & integrate MSSQL Relational Databases

VPN design, configuration and support

Implement Hardware tracking & Software licensing

Resolve complex LAN/WAN internetworking issues

Disaster Recovery & Fault Tolerance

Provide technical training

Provide desktop and network support to local & remote clients

## WORK HISTORY - continued

### SOMERA Communications – Network Administrator

Managed Data Warehouse environment & related computer equipment

Analyzed relational database anomalies & provided remedies

Installed new software releases, system upgrades & patches

Monitored Data Warehouse system configuration to ensure data integrity

Resolved software related problems

Monitored network connectivity

Performed system backups and recovery

Provided technical support to 200+ end users

#### Accomplishments:

Reduced network downtime & backlogged technical issues by 25 percent

Saved the company in excess of \$100,000 by providing alternative technical solutions.

Implemented CRP test environment improving development-to-production cycle.

Key role in deploying state-of-the-art wireless distribution center located in Dallas/Fort Worth, Texas.

### Openwave Systems – Network Administrator

Monitoring, troubleshooting, and problem resolution of Local & Wide Area Networks

Involved in projects to improve productivity, i.e., lead in Active Directory migration, deploying Microsoft SQL Server for developing an inventory tracking system.

Maintained Software license and asset tracking database.

Provided computer training to new hires.

Installed, configured and monitored Compaq ProLiant servers & RAID systems.

Configuration and Monitoring of Cisco VoIP (Call Manager).

#### Accomplishments:

Implemented Ghost Disk Imaging solution, reducing recovery downtime and new-hire deployment.

Lead in Active Directory migration.

## WORK HISTORY - continued

### Information Handling Services – Field Systems Engineer

Provided Pre & Post sales technical support to fortune 100 companies.

Implemented proprietary database CD-ROM server-based systems in Novell and Microsoft NT networking environments across LAN/WAN infrastructures.

Interfaced with IT management to resolve complex database and networking issues.

### SCE San Onofre Nuclear Generation Station - Senior Field Technician

Part of a 5-member team that provided support to approximately 2,500 end users.

Resolved complex LAN/WAN connectivity issues.

Supported Arc-Net star topology in a Netware 3.11 environment.

Performed component and board-level diagnostics and troubleshooting.

Hardware and software installations.

## EDUCATION

American Technical Institute

B.S. Computer Science

Golden West College

A.A. Business Administration

## CERTIFICATIONS

Trend Micro Network Security Certified

Microsoft MCSE

Novell CNE